

Privacy Impact Assessment (PIA) Summary

Introduction

In accordance with the general guidelines provided by the Government of Ontario, and in line with best practices, Reconnect Mental Health Services (Reconnect) commissioned a Privacy Impact Assessment (PIA) on the Community Business Intelligence (CBI) system. PIAs are generally conducted on new and significantly-changed systems to determine whether the risks to privacy in that system are of the level to require a change in the system or procedures followed by the people who use the system. A PIA also makes recommendations about how to remediate the risks that have been identified.

This document is a summary of the key findings from this PIA. In addition to providing background on the CBI initiative, it summarizes Reconnect's progress in implementing recommendations made in the assessments. Lastly, it provides contact information to individuals who are interested in receiving additional information about the CBI project and the assessments that have been conducted upon it.

Background

The Toronto Central Local Health Integration Network (TC LHIN) has determined the need to improve upon decision support capabilities for Community Sector Health Service Providers (HSP) (i.e. Community Mental Health [CMH], Community Addiction [CA], and Community Support Services [CSS]). As a result, the TC LHIN chose Reconnect to facilitate the CBI project which has resulted in the development of a CBI system that will enhance data collection and analysis and reporting capabilities across the Community Sector and system planning capabilities across the TC LHIN.

Privacy Impact Assessment

The assessment identified no risks at the "High" level and the CBI Project was currently assessed through the PIA process as progressing toward a residual risk level of "Low". Consequently, the project team may address the PIA recommendations in the next phase of the project. These recommendations include:

- Complete development of all privacy and security procedures
- Define and implement appropriate proactive audit practices

The CBI Project team is developing its policies and procedures and the recommendations from the PIA should be actionable without impacting the project significantly (in terms of significant cost and timelines). Some risks noted were in respect of CAMH/DATIS Corporate Policies and security controls and as such cannot be addressed directly by the project, but have been included for awareness and so that DATIS can encourage timely mitigation of them.

Request More Information

If you would like more information about this PIA or for qualified project participants to obtain a copy of PIA please email cbisupport@reconnect.on.ca